



bigVAULT Enterprise Solutions Product Data Sheet

bigVAULT's Enterprise Storage Solutions provide enhanced services to organizations with extensive storage space requirements. bigVAULT offers an on demand, pay-as-you grow approach to storage.

Whether Hosted or Licensed, a bigVAULT Enterprise Solution serves as a valuable addition to any business.

As a "value-add" bigVAULT's Enterprise Software was fashioned for Telecoms, ASPs, ISPs, Web Portals, and other online providers who wish to enhance their existing online offerings and generate additional revenue streams. bigVAULT's Enterprise Software seamlessly integrates with existing services and offers effective and flexible storage management tools.

As an "Enterprise File Management System", bigVAULT's Enterprise Software facilitates businesses ability to share information throughout the entire organization and beyond. bigVAULT's Online File System (bvOFS) is the perfect structure upon which businesses can centralize information while controlling and allowing universal access.

Hosting with bigVAULT

Data storage has become increasing mission-critical. The amount of data stored on computer systems has exploded, making storage management increasingly onerous and prompting a growing trend among organizations to outsource "non-core" activities.

For businesses whose concentration is not on building and maintaining an enterprise level storage and online file system architecture, bigVAULT offers a truly comprehensive solution for your online information and backup needs.

Through utilization of bigVAULT's Enterprise Solutions, you transfer to us the arduous responsibility for designing a storage solution, acquiring and implementing the necessary hardware and software, and managing and supporting the storage on an ongoing basis.

Once your solution is implemented on bigVAULT's world-class data-centric infrastructure, we support all the online file management, backup and storage activity, eliminating the cost of setting up hardware, maintenance, a development team, and additional staff.

Benefits of Hosting with bigVAULT:

- Branded Value Add application to compliment your current offering.
- Immediate revenue generation opportunity.
- Time to Market advantage
- Retain 100% of valuable user demographics and profiles.
- Competitive advantage
- Reduced deployment costs through valuable utilization of bigVAULT's core competency by leveraging an already established multi-terabyte infrastructure.
- Seamless Integration - bigVAULT's Enterprise Software easily integrates to enable seamless account configuration and creation.
- Customer retention – Once a customer has committed to storing important files on your site the likelihood of customer churn is dramatically decreased
- High Scalability, Reliability , Availability and Security.



bigVAULT's Hosting Package – bvSTOR™

bvSTOR is a low entry point hosted solution. This package provides an economic and flexible pay-as-you-grow solution. Under this model the Customer's storage is located remotely and involves management of the storage by bigVAULT at one of our data-centric facilities.

Standard Package includes:

- bigVAULT Enterprise Software - 2,000 managed VSU license. (VSU=100MBs)
- Storage Space maintained by bigVAULT
- Dedicated server – includes MS SQL 7.0 and MS Network Software
- SSL 128 bit.
- Private labeled look and feel.
- No user info collected or shared by bigVAULT
- Customer controls size, pricing and distribution model
- Administrative tools to manage space and customers
- No user info collected or shared by bigVAULT
- bigVAULT manages all network administration

*License upgrades are available in 2000 managed VSU increments Optional Private labeled look and feel.

Optional Level Two Services

- High priority access to data.
- Snap Shot Backup
- Data replicated to D.R. site
- Archival Backup and Vaulting of client's data
- Backup Media sent to client.
- Disaster Recovery
- Synchronous data at pop-locations

bigVAULT's Enterprise Solutions can be modified for specific business-to-business (B-to-B) applications. The development of B-to-B services is provided either as custom software development or through the licensing of proprietary software or services.

Licensing bigVAULT's Enterprise Software

bigVAULT's Enterprise Software offers businesses an superior online file management and backup solution that can be fully installed and maintained on your own infrastructure or any location you desire.

Benefits of Licensing with bigVAULT:

- Leveraging existing infrastructure – bigVAULT's Enterprise Software easily installs on standard storage and network systems.
- Seamless Integration - bigVAULT's Enterprise Software easily integrates to enable seamless account configuration and creation.
- Gather, maintain, and own 100% of valuable user demographics and profiles.
- High Scalability, Reliability, Availability and Security.
- Retain full physical control of stored information.
- Integration with existing storage structure.



bigVAULT's Enterprise Software features include:

- bvOFS (Online File System)
- bigVAULT Premiere
- *bigVAULT Plus
- Encryption of user selectable file(s)
- Management with **bigVAULT Administrative Module (BAM)**
- Optional Branded site.
- Optional Push Content delivery feature

*One Client License. Additional Clients available in license packs.

bigVAULT's Administrative Module (BAM) provides administrative tools that put the customer in control of the Storage. BAM is easy-to-use with a password –protected Web interface providing real-time quick and easy management of storage. Through BAM administrators can:

- Add new users and remove existing users,
- Establish group and user management levels,
- View and edit individual user account settings, such as increasing storage quotas and deleting accounts, and
- Generate activity logs including login, registration and user activities.

Implementation

Integrating with Existing Storage Structure

Because Scalability, Security, Reliability and Flexibility are the cornerstones upon which bigVAULT's Enterprise Software was built, our software can administer a large number of users as well as manage storage from a variety of NAS and SAN configurations.

The bigVAULT team will assess your organization's infrastructure and develop a suitable implementation strategy that promises rapid and effective execution, including:

- Needs analysis
- Desired Time to market
- Project Management
- Consulting Services

Security

bigVAULT's Enterprise Software supports Secure Socket layer (SSL) Encryption. SSL is the standard for the secure transmission of data online. SSL operates by layering a security protocol of an underlying reliable connection-oriented transport protocol. This is done in a manner transparent to the application utilizing the SSL protocol. Once the SSL protocol is in place, to guarantee the highest security, the encryption coding is continually modified.

Recommended Hardware

bigVAULT's Enterprise Software was designed for optimal performance on bigVAULT's IntelliSTOR Technology. IntelliSTOR's unique architecture is the foundation upon which a bigVAULT turnkey solution or an "IntelliVAULT" is configured. An in-house IntelliVAULT solution is configured from 8 different modules: (1) Storage Engine, (2) Storage Module, (3) Connectivity Module (4) Management Station (5) Power Supply, (6) Enclosure (7) Additional Connectivity Components and (8) Installation.

Documentation

bigVAULT's Enterprise Software comes with complete documentation including:

- Installation Guide
- Operational Guide
- Troubleshooting Guide